



Kent and Medway

Briefing note - Iwade Health Centre, Sittingbourne

Minster Medical Group (MMG) has given NHS Kent and Medway notice to terminate their contract at Iwade Health centre from the end of April 2012.

NHS Kent and Medway is working to secure a new provider to take over the contract within this period however, if this is not possible a temporary solution will be put in place to ensure continuity in service for patients.

Throughout these changes the services that patients currently receive will not change and all staff currently working in the practice will be transferred to the new provider. However, patients will be contacted by letter informing them of these potential changes a copy of which is enclosed for your information. Patients have also been sent a short questionnaire with the letter which asks about their experiences and improvements they would like to see at the health centre.

To address any concerns patients may have a drop in session at the surgery has been arranged for Thursday 19 April 5.30 to 7pm. NHS Kent and Medway staff will be available during the session to explain the process for finding a new provider and to discuss any issues patients may have relating to this process.